

## QUALITY POLICY

Bodegas y Viñedos Codorniu Raventós is a family owned company with a winemaking tradition of over four centuries and over a hundred years in cava production.

Innovation and technology blend in with our Traditional System enabling us to offer exceptional cava and wines with a distinct personality which stand out, distinguishing itself from other products in the sector.

Bodegas y Viñedos Codorniu Raventós strives to fulfil its objectives whilst at all times abiding with good ethical practices demanded by the environment we operate in, with regard to the community, our customers and suppliers, our shareholders and collaborators, in accordance with current legislation.

With the aim of guaranteeing maximum customer satisfaction we have set up a Quality Policy inspired by the *Global Food Safety Initiative* (GFSI) standards.

Bodegas y Viñedos Codorniu Raventós is committed to continuous improvement aimed at:

- Guarantee product quality, safety and authenticity, along with compliance with the legal regulations concerning production;
- Guarantee the Food Safety Culture of the staff in all our production sites, led by management and with a focus on continuous improvement;
- Guaranteeing product safety given that our products fall into the food product category;
- Offering an appropriate presentation without defects or mistakes;
- Promoting free-flowing communication with customers and fulfillment of their requirements;
- Ensuring excellent service both in processing orders and compliance with delivery dates;
- Promoting research and innovation in new products;
- Achieving appropriate stock rotation, vintages of even quality and the variety of products required at the point of sale;
- Correct stock management;

This policy is broken down into tangible annual quality objectives which can be monitored and assessed.

Sant Sadurni d'Anoia, 23 Enero de 2023

  
CEO de Raventós Codorniu  
Sergio Fuster